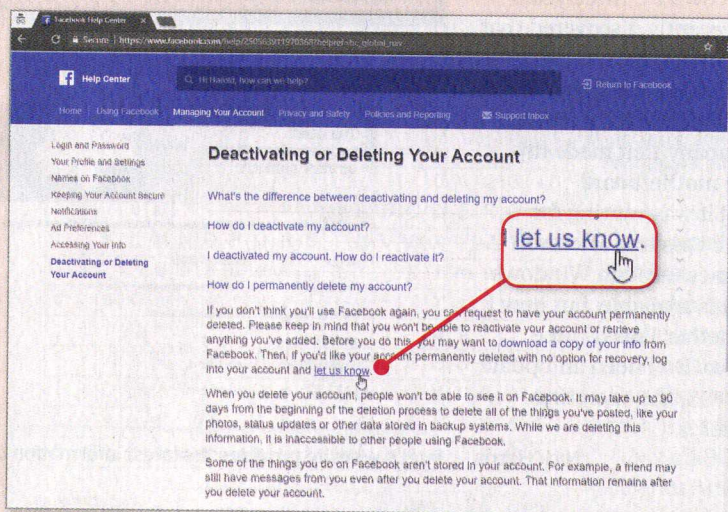


How do I delete my three Facebook accounts?

Q Fellow reader John Todd explained in his letter in Issue 521 that he doesn't like Facebook and therefore he's not on it. Well, I don't like Facebook either, but I can't get rid of it. I now have three accounts, and Facebook is even asking me if I'd like to be friends with myself. This is so frustrating! Could you provide some instructions on successfully closing a Facebook account?

Judith Lynn

A Facebook does its best to dissuade users from deleting their accounts, so we're not surprised that you've struggled to do so. For starters, there's no longer a simple 'Delete my account' link. There used to be, but at some point the company swapped it for a hard-to-find request link buried deep in its support pages. It's almost as if the company doesn't want people to delete their accounts.



You have to track down and click the 'let us know' link to delete your Facebook account

Start by visiting www.facebook.com/help. At the top, click to open the Managing Your Account menu, then click 'Deactivating or Deleting Your Account'. Next, click 'How do I permanently delete my account?'. If you look carefully at the end of the first text paragraph, you may notice that 'let us know' is a link (see screenshot) – so click that now. If you're

not already logged in to Facebook, you'll be prompted to do so.

Be warned that deleting your account is irreversible and all your data will be permanently erased. If you're certain you wish to proceed, click the Delete My Account button. You'll need to repeat the process for each of your other accounts.

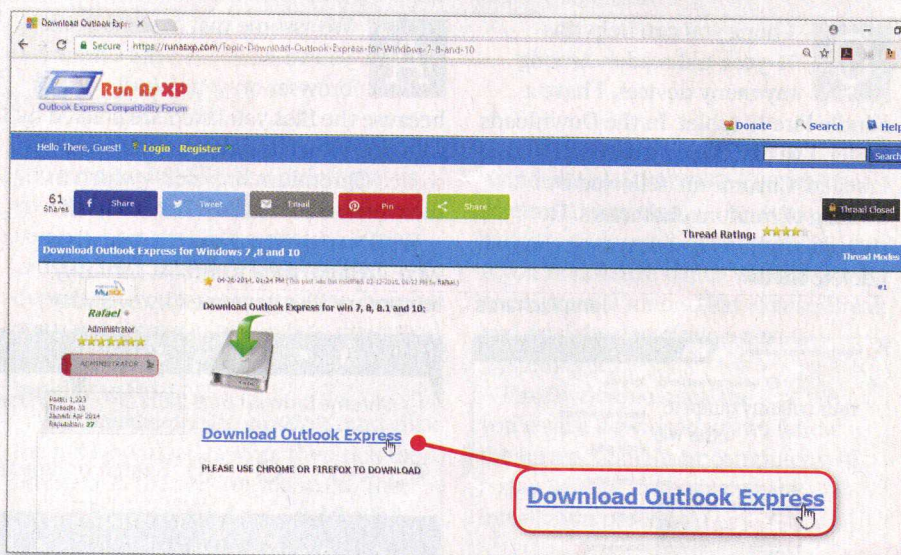
Can I add Outlook Express to Windows 10?

Q I had to buy a new PC, because my trusty Windows XP computer was on its last legs. To my utter dismay I discovered that there's no Outlook Express (OE) in Windows 10, which means I have to use the full-strength Outlook for my emails. Is it possible to install Outlook Express on a Windows 10 PC? If not, could you recommend an easy-to-follow book or something to help me learn how to use Outlook?

Peter Hickman

A Unfortunately, there's no legitimate way to get OE running in Windows 10. Microsoft discontinued the product more than a decade ago and all support for it ceased in 2014. As such, OE wouldn't be safe to use even if it were still officially available.

If you're prepared to take the considerable risk of following an



An unofficial version of Outlook Express is available for Windows 10, but using it is risky

unofficial method, you can download a version of OE that has been kept alive by a group of enthusiasts at Run As XP (www.runasxp.com – see screenshot). This version works in Windows 10, but because it's not an official Microsoft program, there's no guarantee that it's safe to download, let alone use because, as we've already mentioned, OE is no

longer secure. You can probably tell by now that we think this is a bad idea.

You already have Outlook on your PC, so we strongly recommend sticking with that. There are plenty of books available to help you learn how to use it, but we'd suggest starting with Microsoft's own online tutorials, which are free. You'll find them at www.snipca.com/27101.